

Library Development Division News

www.lib.az.us/extension

Mark Your Calendar!

- ✍ **August 5—Avondale**
- August 11—Bisbee**
- August 19—Florence**
- September 22—**
- Prescott Valley**
- September 26—**
- Phoenix**
- A Teen Advisory Board (TAB) Can Work for You, Too!

- ✍ **September 20—**
- Phoenix**
- The Changing Role of the Librarian

- ✍ **September 22—**
- Phoenix**
- Telling the Library's Story with Statistics

- ✍ **October 3—Apache Junction**
- October 4—Phoenix**
- October 21—Prescott**
- Customer Service

- ✍ **October 16-22**
- Teen Read Week
- www.ala.org/ala/valsa/teenreading/teenreading.htm

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Continuing Education Events

Register at www.lib.az.us/eventreg for the following continuing education opportunities:

- Virtual Reference Forum

Wednesday, July 27, 2005—Phoenix

Are you interested in offering 24/7 round-the-clock service to your Web site visitors? Join us for a day of learning and discussion about virtual reference. Participants will learn about the issues, challenges and successes of offering virtual reference services, including staffing, training, technical issues, promotion, state-wide collaboration, and evaluation of the service.

- A Teen Advisory Board (TAB) Can Work for You, Too!

Locations around the state in August and September

Participation in Teen Advisory Boards (TABs) fosters a sense of ownership and responsibility for libraries among teens, builds positive youth development and encourages development of lifelong reading habits as well as library support. This fun and informative workshop will teach you how to start a new TAB or enliven an existing one.

- Dealing with Difficult Patrons with Confidence

Self-paced online tutorial

Dealing with difficult patrons is a never-ending topic among library staff, especially those working in public libraries. This course is intended to provide each participant with a basic tool-kit that can be applied to manage a variety of difficult patron situations.

Project Updates

- [CE Scholarships Available](#)

All public library personnel employed full-time in Arizona public libraries are eligible to apply for a scholarship in order to attend continuing education events. An applicant may apply for workshop fees and expenses not to exceed \$1,000.00. In the past, many of these scholarships have gone unfunded due to lack of applicants, so don't hesitate to apply! See details in the application. Contact sgarding@lib.az.us for more information.

- Dragons, Dreams & Daring Deeds/Joust Read Evaluations Due in September

Arizona Reading Program evaluation forms and orders for the 2006 program have been e-mailed and are due on September 1. Contact Holly Henley, hhenley@lib.az.us, for more information.

- State Grants in Aid for Construction Applications Available Soon

Applications for State Grants in Aid for construction projects will be available in July. For more information, contact Laura Stone, lstone@lib.az.us.

- WebJunction Features Wireless

It's becoming a wireless world. Is your library ready for wireless or already providing wireless Internet access? In either case, you'll learn more on how to expand wireless services at WebJunction. Take a look at the July issue of **Crossroads**, WebJunction's online newsletter, and read how several of our own Arizona libraries are moving ahead on wireless plans, <http://webjunction.org/do/DisplayContent?id=11015>. And, don't forget to join our Arizona Community on WebJunction, <http://az.webjunction.org>. It's free, just register today. For more information, contact Mala Muralidharan, mala@lib.az.us, or Joan Clark, jclark@lib.az.us

This newsletter is available online with active links at www.lib.az.us/extension/road.cfm.